

Bathing Establishment Reception and Facilities Regulation

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Dear customer,
the following are the rules governing the use of the services booked in compliance with the reference legislation of the tourism sector. This document is an integral part, together with the "Bathing Establishment Rates and Services" of the seaside tourist contract.

Bathing establishment regulation:

1. the bathing establishment will carry out the services offered from **1 June 2023 to 29 September 2024** every day of the week from 9.00 to 19.00;
2. the bathing establishment is regulated in terms of safety by the Ordinance on the "Discipline on the safety of bathing activities" issued annually by the Head of the Maritime District of Palermo (Port Authority of Palermo).

Use of the changing rooms:

1. The assignment and composition of the customers using the changing rooms remain in the exclusive power of the host company which will provide priority taking into account the unity of the family unit, the needs of people with disabilities, those with special needs (age, women in pregnancy, groups in agreement); The handover of the changing room key will be made to the individual head of the family or group leader after registering the name of the latter; 2. there is only one coat hanger for each user; any clothing, shoes, towels and various personal items may be stored inside the locker room exclusively inside a bag or similar, closed and taken away at the end of the day;
3. The excessive use of changing rooms contrary to common decency and decorum is not allowed (eg cluttering them with particularly bulky objects, or placing objects that release bad smells). The Administration declines all responsibility in the event of loss or deterioration of the objects stored there;
4. it is not allowed to leave personal items in the changing rooms after the closing time of the structure in order to allow the staff to sanitize and sanitize the premises regularly, if they are found inside them, after the closing time of the bathing establishment, will be removed. The company does not guarantee the custody of any objects found inside which will be considered as voluntarily abandoned objects;
5. the use of the changing rooms is allowed one person at a time with the exception of minors and non self-sufficient people who need a companion.

Use of equipment:

1. the arrangement of equipment, sun loungers, director's chairs, deck chairs, umbrellas, etc. is ordered by the administration, therefore it is not allowed to move sun loungers, deck chairs, umbrellas etc. to your liking within the structure. The simple rotation of the sun loungers, deck chairs and director's armchairs in order to orient them in the direction of the sun;
2. access to the solariums will be allowed only through the suitable ramps; the administration declines all responsibility for any improper access;
3. the occupation of the sunbed or deckchair is allowed only by displaying your identification badge in the special pocket placed on them. Any objects found on the sunbeds and / or deckchairs without the identification badge will be removed by the authorized staff of the structure and, as objects considered in a state of neglect, will be kept in the reception rooms for a short time, then given to the collection service public waste;
4. the availability of sunbeds, deck chairs, director's chairs and umbrellas located in the various areas of the structure is guaranteed until they are exhausted;
5. for hygienic purposes only, the use of sunbeds and deck chairs is allowed only after placing a beach towel on them;

Sports and recreational activities:

1. the exercise of sports activities with the use of equipment or sports facilities, with the exception of swimming pools, must take place after insurance coverage to guarantee any consequent claim (nominal sports insurance)
2. the exercise of sporting activities is entrusted to the organization of the entertainment staff as per the schedule that will be posted on the appropriate notice boards; entertainment in September only on weekends;
3. Collective sports activities with an instructor can only be enjoyed by customers with a period booking with the exclusion of customers with a daily booking.
4. the use of the canoes is allowed only to users who have already reached the age of 14, except for the different age limit provided by the relevant legal provisions, and in any case, for underage users, the express consent of the parents exercising parental authority over the minor. Minors in the age group between 8 and 13 years can still use the two-seater canoes together with the parent or whoever takes his place and always having regard to the provisions on the subject, with the express consent of the parents;
5. the carrying out of the entertainment activities for children and mini-clubs will follow the programming made public by posting it on the special notice boards;
6. the performance of swimming activities within the swimming pool system is governed by the rules of use of the same which are attached to this and constitutes an integral part thereof.

Seasonal and daily reservations - Entrances and guests:

1. the seasonal or intra-season booking of minors under 16 years of age is only allowed with the simultaneous booking of at least one person exercising the parental authority of the minor or the simultaneous booking of an accompanying person with a proxy by the person exercising parental authority ;
2. the daily booking (not lasting, seasonal or monthly) of minors under 16 years of age is allowed only if they enter the facility accompanied by a booking parent, as per the service card, or by an adult, booking as per the document "Rates and Bathing Services", with accompanying delegation. The accompanying proxy must be issued exclusively to a direct or collateral first degree relative of the minor, who for this purpose will be endorsed by this administration after having ascertained the eligibility requirements;
3. the entry of registered minors under 16 years of age is allowed only if the minor is accompanied by a booking parent, as per the service card, or by a delegated companion as provided for in point 2;
4. The entry of guests is allowed with prior authorization from the reception staff and only on condition that they are accompanied by a host with a booking for a duration (seasonal or monthly)
5. each customer with a booking for a duration (seasonal or monthly) can book a maximum number of 2 adult guests and 2 minors per day, a reservation which will be subject to prior verification of the necessary and suitable conditions of hospitality of the day by the staff in charge upon receipt;
6. Entry to daily guests (who do not have a duration, seasonal or monthly booking) on Saturdays and Sundays, as well as holidays and days before holidays, including patronal feast (14 and 15 July), and mid-August (14 and 15 August) with the exception of: guests who are not resident in the province of Palermo, upon presentation of a suitable identification document, and members of the family unit in the strict sense (subjects belonging to the same family status) of the booking subscriber of a duration, seasonal booking or monthly.
7. The reservation is admissible only if the security and availability conditions of the day's hospitality allow the provision of bathing services, and in any case, also in compliance with the prudential appreciation of the capacity and usability of the structure such as to allow the hospitality of the day usable in safety.

Entrance to the complex:

1. with regard to booking activities and related operations (badge collection, check-in, request for information, etc.), these must be carried out by a single person representing the head of the family or acting in his place (by means of a specific proxy, see reception card) and where possible by making a telephone appointment with the reception;
2. it is preferable to carry out all cash transactions through bank transfers or use of electronic means of payment (POS);
3. the handling of the reception operations must be carried out in the shortest possible time, avoiding staying long in the same;
4. it is forbidden to access the space behind the reception desks;
5. Upon entering the facility, it is mandatory to wait for one's turn, respecting the horizontal signs to ensure compliance with the safety distance; in the event of reaching the maximum hospitality capacity of the reception, we invite you to wait for your turn outside the reception;
6. It is recommended at the reception entrance to wash your hands using the special diffusers before entering the facility

It is forbidden:

- a. to introduce animals of any kind;
- b. introduce any food or drink of external origin into the facility in compliance with current health legislation. In this regard, the legislation on food hygiene and safety allows the following activities only in the private domestic sector: a) primary production for private domestic use; b) domestic preparation, handling and storage of food intended for private domestic consumption; c) direct supply of small quantities of primary products from the producer to the final consumer or to local retailers who supply the final consumer directly (Reg. (EC) no. 852/2004);
- c. consume food and beverages outside the areas intended for the administration of beverages and foods;
- d. the use of cameras, film cameras and / or digital imaging devices in violation of privacy;
- e. sit on the walls that act as parapets, on windowsills, railings, protective walls; walk on flower beds and green areas;
- f. introduce gymnastic or nautical equipment without the prior authorization of the service personnel;
- g. use of soaps and bath foam in showers.

Order and morality:

1. It is not allowed to play games that could cause harm or harassment to people, eg. balls (except in designated areas), tambourines, frisbees, water games and all behaviors prohibited by the bathing ordinance in force;
2. group play and recreational activities are not permitted in the common areas not intended for this purpose, or which in any case may interfere with morality and the quiet of the places, with the exception of games organized for this purpose;
3. It is not allowed to leave objects in the changing rooms after the closing time of the structure. The Administration declines all responsibility in case of loss of the same. There is only one hanger for each user;
4. appropriate and decent clothing is required within the common areas;
5. compliance with the legislation on the prohibition of smoking in public places is mandatory;
6. as per the information already signed, please note that the aforementioned badge identifies the individual assignee user and is for strictly personal use, therefore, any destruction and / or loss of the same will be immediately reported to the undersigned Administration and will entail, in any case, the charge of the sum of € 5.00 as reimbursement for the costs of the new issue; the badges will remain in the possession of the members; they will be rehabilitated from time to time for the requested booking period. The keys to the changing rooms, on the other hand, must be returned to the staff no later than the closing date of the bathing season;
7. User registration is mandatory at the time of his access to the facility and at the time of his exit from it. The entry / exit registration procedure will take place through the data collection systems provided by the Managing Company. In particular, these systems will normally use electronic equipment located at the reception in compliance with the privacy regulation; the structure uses video surveillance equipment with closed-circuit detection and recording for reasons of security, control and public order. The video-monitored images are destroyed after the number of hours required by law and can only be viewed by the person

8. this managing company has the right to withdraw, freely and at any time, from the contractual relationship, even if only, by commercial and / or strategic choice, without the user having anything to claim, except for the reimbursement only for the shares or portions of shares which, on the date of manifestation of the withdrawal, were already paid, if necessary, expressly renouncing the user, as in fact he renounces as of now, to any further reimbursement and / or compensation. This clause is to be considered essential in the interest of the managing company so that, without its express provision, the same would not have reached the stipulation of the contractual relationship; Reservation requests to the facility are personal and must be submitted within the deadlines set to the reception office which reserves the unquestionable and unconditional power to accept or reject the request; the payments for the bookings must be received within the terms provided by this Company and must be considered peremptory and essential, after which the booking itself will be irretrievably considered null and void, recognizing for this purpose the right of the Managing Company to withhold the sums already paid as a penalty and / or compensation for breach of contract; the inability for any reason by the customer to enjoy the services booked does not exempt him from paying the amount due without having any right to reimbursement of any sums already paid; in all cases, this company has the unquestionable right to immediately withdraw the booking due to a serious and significant breach in the interest of this managing company, subject to requesting the consequential ruling on compensation for any related damage.

9. The managing company reserves the right and in any case the right to modify and / or integrate at any time and at its sole discretion the content of the structure regulation, the methods of providing the services relevant to the booking, including the Tariff document. and bathing services, without the user having anything to claim even in relation to the communications of any changes and / or additions, which will eventually be disclosed by public posting on the bulletin board prepared for this purpose by this administration;

Use of the swimming pools:

1. The swimming facilities, including solarium and swimming pools, are open to the public every day of the week from 9.30 to 18.30. In any case, bathers are required to leave the pool, including the swimming pool solarium, at least 10 minutes before closing time.
2. The internal regulations relating to the behavior of the visitors also contain the following prescriptions for health education, behavior and personal hygiene;
3. visitors access the swimming and bathing activities section only through the obligatory route, passing through the reclamation facilities; near the bathing area there is a foot-washing basin for the complete immersion of the feet, continuously fed by water containing a disinfectant solution and shower units; visitors, before entering the swimming and bathing activities section, must undergo a thorough shower and pass the foot wash basin;
4. the spaces relating to ancillary activities practicable by visitors are accessible only bare feet or with suitable footwear and possess hygienic-environmental characteristics such as to ensure conditions of cleanliness, comfort and safety;
5. barefoot paths are only done barefoot or with the use of suitable shoes. The use of gym shoes is permitted only to service personnel for exclusive use within the barefoot paths.
6. The use of the headset is governed by the internal regulations of the structure, on the basis of the reasons contained in the risk analysis carried out by the manager;
7. It is forbidden to spit, blow your nose, urinate in water;
8. The use of a containment diaper for children is mandatory;
9. It is forbidden for strollers to enter the swimming pool facility (leave them outside the facility in the parking area)
10. Parents / carers are recommended to take care to supervise children in order to respect the distancing and hygiene-behavioral rules compatibly with their degree of autonomy and their age;
11. Obligation to affix a personal beach towel to the sunbed during use of the same;
12. It is mandatory to respect the specific horizontal and vertical signs placed along the entrance and exit walkways of the swimming pool areas;
13. The disabled person in a wheelchair can access the swimming pool using a special wheelchair supplied with the swimming pool which is hygienically suitable for use in the areas outside the swimming pool of the facility;
14. The disabled person with movement without a wheelchair will be able to use the access for the disabled with subsequent use of sanitation devices.

Responsibility:

1. each user of the sports and recreational services and activities will be personally responsible for the case of improper enjoyment of these services and activities, expressly exempting the Managing Company from any liability relating to the assessment of physical fitness for the practice of the aforementioned non-competitive activities carried out mainly for recreational purposes and on an occasional basis, both individually and in groups. Therefore, any charge to be borne by the Company relating to physical fitness checks through medical certification checks is excluded;
2. sporting activities must be carried out only after the use of clothing, footwear and equipment suitable for the sport to be carried out;
3. one is entitled to carry out sporting activities only by means of a sports card issued by this administration and subject to a release declaration in favor of the managing company on the responsibilities related to the sporting discipline or a special sports insurance recognized by CONI.